

# INTERNATIONAL IN-FLIGHT WI-FI GUIDE

This document is designed as an add-on to your Getting Started Guide and shows you how to connect to international in-flight Wi-Fi using your iPass account.

## WHAT IS DIFFERENT?

There are two methods to connect to international in-flight Wi-Fi: either use the iPass app or use a web page to log in.

Use the link below to find out which airlines support iPass:

<http://www.ipass.com/inflight-internet/>

## 1. CONNECT USING THE iPASS APP

Before you connect to in-flight Wi-Fi, please ensure that **Wi-Fi is enabled** on your device.

- At **cruising altitude or above**, select the in-flight hotspot which is shown as an iPass network, here **Telekom\_FlyNet**.



- Complete the connection steps as you would for any other iPass hotspots.

An additional step is then required to log in. See **here** for details.

- Launch your browser, if you do not get prompted automatically.

## 2. CONNECT USING WEB LOGIN

In some cases you will have to log in via a web page instead of using the iPass app as shown in the next section.

- Go to your **Wi-Fi settings** and select the in-flight hotspot from your network list, here **Telekom\_FlyNet**:

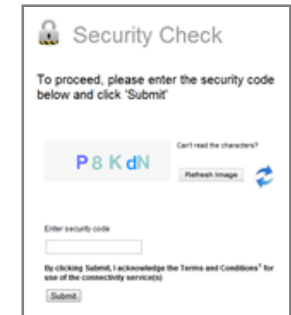


- Launch your web browser and go to the **Internet access** page.

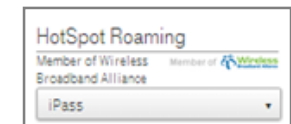


You will then be prompted to confirm the **security code** that is displayed on the screen.

- Type the code **exactly** as it is displayed and **submit**.



- On the login page, select iPass as your **roaming** provider.



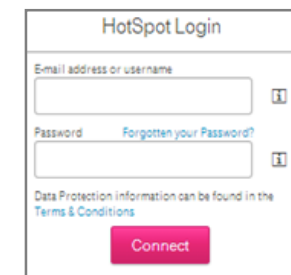
- Then log in with your long iPass username and password.

Your long iPass username is the first part of your email address +

**@iPassDomain.com**,

example:

**andreas.keller@iPassDomain.com**



- Please use **this link** if you cannot remember your password.

## SUPPORT

If you need assistance, please contact [help@ipass.com](mailto:help@ipass.com)